SOCIAL-ENGINEER
Every security decision begins with a human

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Evaluate Resilience Against Multi-Channel Manipulation

Callback phishing blends email and phone-based social engineering to circumvent filters and exploit trust. With the Callback Phishing (Hybrid) Program, Social-Engineer, LLC (SECOM) assesses how personnel behave when adversaries escalate from digital prompts to live conversation.

Intelligence That Strengthens Human Defense

- Direct insight into cross-channel communication vulnerabilities
- Measurement of verification steps, escalation patterns, and failure points
- Identification of teams at highest risk for hybrid manipulation
- Actionable enhancements to security policy and workflow design

Program Includes

- Customized callback phishing emails and operator-driven phone interactions
- Measurement of verification, compliance, and resistance behaviors
- Reporting for executives and operational teams
- Clear improvement recommendations

Why It Matters

A major financial organization reduced monthly vishing compromise from 69 percent to 9 percent after engaging SECOM for hybrid social engineering testing and follow-on training, demonstrating the impact of targeted behavioral reinforcement.

Disclaimer

Results reflect outcomes achieved by SECOM clients over multi-year engagements. Individual results may vary based on organizational maturity, scope, and implementation of recommendations. SECOM does not guarantee specific performance outcomes.